



Bangladesh Technical Education Board, Dhaka



Registration No : 14107235218000038

Session/Year: **2018**

This is to certify that Md. Mahfujul Hasan
son/daughter of Md. Mofiz Uddin and
Mahmuda Begum duly

completed the competency requirements under the National Technical & Vocational Qualification Framework (NTVQF) and completed the following units of competency for **National Skill Certificate-I in IT Support Technician , NTVQF Level -I .**

- ✓ Use basic mathematical concepts
- ✓ Apply OSH practices in the workplace
- ✓ Present and apply workplace information
- ✓ Operate a personal computer and use office application software
- ✓ Send and retrieve information using email, web browsers, video/audio tools.
- ✓ Type documents in Bangla and English
- ✓ Assemble hardware components
- ✓ Install and configure components of a personal computer